

NEWSLETTER

Bi-Monthly Briefing from National Pubwatch
ISSUE DECEMBER 2012



MALCOLM EIDMANS **QPM** **FOUNDER MEMBER OF** **NPW**

It is with great sadness that we have to inform readers of this Newsletter that Malcolm Eidmans, one of the founders of National Pubwatch, passed away recently following a serious and complex operation. Whilst a police Chief Superintendent serving in Westminster he became aware that licensees in specific geographic areas had joined together and were working closely with the police and local authority licensing departments with the common purpose of reducing crime and disorder in and with-

in the near vicinity of licensed premises. What was not present was some form of overview of these disparate groups. He, together with two licensees, Raoul de Vaux and Bill Stone, plus John Tomlinson, who was at that time, the editor of the trade newspaper, the Morning Advertiser, founded National Pubwatch in the late 1990's.

He became its Secretary and was, beyond doubt, its font of knowledge. He was both inspirational and yet modest, despite being awarded the Queen's Police Medal (QPM). In latter years he relinquished some of his secretarial responsibilities but was no less a tremendous source of good counsel and friendship. Bill Stone said, "The police influence on the National Pubwatch Committee proved invaluable to its management and professional integrity, forging links nationwide to combat alcohol-related crime and disorder". Following the formation of National Pubwatch, Malcolm and his colleagues built the firm foundations on which the current Committee operate today. We wish his wife, Sue, and all their family strength in this time of great pain. He will be sorely missed.

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CONFERENCE 2013
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App YOUR AGE WITH VALIDATE UK !

Information received from Validate UK that they have been working for over a year to develop a new phone App that can be used alongside their PASS accredited ID card. It will enable a card holder to carry their Validate UK card on their mobile telephone as well as having a traditional card.

A successful trial took place in Cheltenham with the support of Gloucestershire Police and 9 participating licensed premises. To test the system scans were taken using 10 'clubbers' over 2 weeks (3 nights a week) giving a total of 600 scans; lighting and weather conditions were taken into consideration.

The App is free and is available for both Android and iPhones. However, having your VALIDATE UK PASS card on a mobile telephone is only available to those who go through the normal VALIDATE UK PASS process i.e. one has to complete the application form in the normal way. Once the application is processed the person receives their card and they will then be given the option to have their VALIDATE UK card accessible using their mobile telephone.

A venue will have the corresponding "reading" App and the card holder's details are stored on that App. The card holder has a personal code and once that code is presented at a bar or club the associated VALIDATE UK card will appear on the venue's screen as a large illuminated image making it easier for those on the door or at the bar to see the details. Once an applicant has gone through the normal application process and has been approved, they forward



the relevant details to the App company where they are protected and encrypted and can not be altered; a "safety" protocol has been drawn up to cover this.

Validate UK stress that this new App does not replace the PASS accredited card. However the development should be helpful to bar staff as the App will provide a bigger image and it may even deter those who try to make use of an older sibling's card as it's unlikely that they will part with their mobile phone! For more information about Validate UK call 01434 634996 and see [LINK](#)

NEW PUBWATCH IN MIDLOTHIAN

Pub landlords in the Newbattle area have come together in a bid to tackle trouble-makers on their premises. 'Newbattle Pubwatch' involves seven local pubs and clubs in Mayfield, Newtongrange and Easthouses. Since it began last month, a five-year banning order has already been given to one person, preventing them from entering any of the premises signed up to the scheme.

The Dean Tavern's landlord John Byrn hosted the first meeting last month, he welcomed Pubwatch. He said: "It can only be a good thing. I think defining rules that appear more or less universal is good, so we are all on the same hymn sheet so to speak. The first meeting went quite well, a number of publicans attended. It was nice to put a face to the name. It's just a matter of getting to know each other now. It will be interesting for me to go to their pubs. It's

NATIONAL PUBWATCH CONFERENCE

12TH MARCH 2013

BIRMINGHAM

We are pleased to announce that we are now taking bookings for the 2013 Conference, which will be held at the Novotel in Broad Street, Birmingham. The focus of this event will be the Police Reform and Social Responsibility Act and the Government's Alcohol Strategy. As always, we will provide delegates with an interesting and stimulating mix of informative speakers and instructive Breakout Sessions. And, of course, there will be the added bonus of meeting like minded people who will be willing to share their practical experience of running successful Pubwatch schemes. This event is heavily subsidised so we think you will agree that we are providing real value for money. Pubwatch members pay only £17 and there are considerable reductions for statutory agencies booking more than 3 places. To obtain more information or to book a place, visit our Conference and Events page on the NPW website. [LINK](#)

so difficult nowadays to deal with people causing trouble in your pub. There are so many laws and regulations. We can now maybe avert something happening if we have information about someone and we are forewarned."



Dave Daly

OUR REGIONAL REPRESENTATIVES

We continue our introduction to our Regional Representatives. Our latest features Dave Daly.

on together with the Council and the Police". He says that the Pubwatch scheme now has a 170 strong membership and that their bi-monthly meetings command an 85% attendance. That is an impressive commitment from busy local licensees.

He adds "We also have an inner steering group which meets regularly with our partners so that we can consider how we might support local initiatives, and we regularly change our Chair and Steering Group to introduce new ideas and keep things moving". Dave believes that Pubwatch is a vital part of Blackpool culture and that the town's visitors and locals alike seem to approve of their efforts to make the drinking environment safer.

Before taking on the role of Regional Representative Dave served for 2 years on the National committee. However he believes that Committee work wasn't his 'bag' and he is now much happier supporting local schemes in Lancashire. He says "I enjoy this immensely and I would recommend to any licensee who may be interested in forming a local Pubwatch as it is very satisfying and the rewards are great for the local community".

GWENT PUBWATCH LAUNCHES PUBWATCH ONLINE

Gwent Police shows support for the introduction of Pubwatch Online as a secure means of sharing of police photographs. The Pubwatch members in Blaenau Gwent will also now benefit

from the improved electronic tools available via Pubwatch Online, which will allow them to communicate by email, SMS messaging and text to landline messaging.

Blaenau Gwent Partnership Inspector Andy O'Keefe endorsed the work of the local Pubwatch schemes. He said "We have already seen the positive impact that Pubwatches can have in Blaenau Gwent in helping to reduce crime and anti-social behaviour, and we fully support their work. The introduction of Pubwatch Online in Blaenau Gwent will mean that we can share information with the pubs and they can share information with us and each other safely and securely". For the full story see [LINK](#)

For more information about Pubwatch Online see [LINK](#)

NEWARK PUBWATCH IS RELAUNCHED

Newark Pubwatch has been given a new lease of life and is helping to reduce disorder. More representatives are now attending meetings. They have decided to increase bans on customers to periods between a year to two years, depending on the severity of the offence. Offenders receive a letter informing them of the ban and their right to appeal. Those banned for a drugs-related offence may be offered a drugs awareness course. A reduced ban would then be considered if they completed the course.

Members have radios to keep each other informed of incidents and warn of potential troublemakers. They can also radio the CCTV control room. This Pubwatch also hopes to make a positive impact in the local community by giving donations of £50 every three months to good causes.

DAVE DALY

In September 2012 Dave celebrated his 35th year as a pub manager. He currently works for the Stonegate Pub Company at their busy Castle Hotel venue in Blackpool and previous to that he was employed by Whitbread for 23 years. He has worked mainly in the Blackpool area, so he knows the area well. Much of his trade comes from the young men and women who descend on this popular resort to celebrate in groups, particularly in Hen and Stag parties. Blackpool has featured, in the recent, and it must be said not too flattering, Channel 4 series '999 what's your emergency' which follows the work of the Lancashire emergency service teams.

Whilst not ducking the difficult issues Dave feels that the programme did not give recognition to the partnership work that goes on in the town, which he feels has made great strides in recent years. He says "14 yrs ago Blackpool was at the height of the binge drinking culture and something had to be done about this as outside agencies were coming down on us very hard. A group of managers decided enough was enough so we formed Blackpool Pubwatch to work

BANK OF ENGLAND WARNS RETAILERS TO BE ALERT THIS CHRISTMAS

The Bank of England has warned retailers to be on the alert for forged bank notes in the run-in to Christmas. They suggest that you do not only rely on one security feature but check a few, such as:

- The feel of the paper and the raised print
- The watermark
- The holograms
- The metallic thread
- The motion thread on the new-style £50 note

To help identify genuine bank notes, the Bank of England can provide Pubwatch schemes with a range of free educational materials (booklet/posters/film/deterrent stickers etc) which can be ordered by telephoning 020 7601 4878 or online at [LINK](#)

MANNINGTREE PUBWATCH TACKLING DRUGS AND VIOLENCE

LANDLORDS and restaurant owners are calling time on unruly customers. The Mistley, Brantham and Manningtree Pubwatch group formed in July following concern over the level of local criminality.

Julie Bain, license holder at The Crown Hotel, Manningtree, praised the scheme and said it would tackle drug taking and violent customers in the area. She said: "The scheme is an absolute godsend. We realised there is a definite drug and violence problem in this area. Over the years it has grown, so we decided to get together and hopefully we can stamp the problem out. We want people to know if they cause a problem then they are barred from all places in the scheme."

POSITIVE ACTION BY SWINDON PUBWATCH

In last month's newsletter we told you about the ongoing evaluation of Pubwatch being carried out on our behalf by Leeds Metropolitan University. In particular we highlighted the views of licensees that drink banning orders are an effective way to deal with troublemakers and that Pubwatch significantly helps to create a safer drinking environment.

So it's good to see a positive endorsement from Wiltshire Police in the Swindon Advertiser who attribute the incredible 58% drop in NTE crime in October to their partnership work with the new Pubwatch scheme. This type of performance must in part be down to the consistent stand they take in banning troublemakers. Fifty five people have received sanctions ranging from a warning letter to a two year ban from all licensed premises within the group.

As the Pubwatch say in their statement to the press, "We want to assure people who want to come out to enjoy themselves that they will not have their night ruined by a few". Quite right and something that we are sure every right minded person will agree with. For the full story see [LINK](#).

HIGHEST NUMBER EVER BANNED FROM WEST CUMBRIA'S PUBS AND CLUBS

Some 160 troublemakers are banned from pubs and clubs in west Cumbria – the highest number ever. The figures were released by Cumbria police to highlight the Pubwatch scheme, which covers 11 towns across Copeland and Allerdale. Out of the 11 towns – Whitehaven, Workington, Egremont, Cleator Moor, Cockermouth, Maryport, Aspatria, Silloth, Keswick, Wigton and Millom – Whitehaven has the highest number of people excluded.

Sergeant Richard Farnworth said: "This number is higher than usual. The last time we had a figure it was 120. This

could mean that the licensees are being more pro-active or more keen to be involved in the Pubwatch scheme."

There are a number of reasons why people receive Pubwatch bans with fighting, violent and abusive behaviour, criminal damage and possession of drugs prominent. Photos of the nuisance drinkers are handed out to each establishment in the area so that licensees and door staff know who they are.

Monthly meetings take place between licensees, police and Lisa Elder, who is the Pubwatch coordinator for west Cumbria. The average period that they are banned for is 12 months, but they could potentially be banned for life. Sgt Farnworth said: "The pubs and clubs across Cumbria embrace the scheme and realise how important it has been in continuing to provide a safe and friendly environment for those who are going out to socialise with friends or family and those who work in the pubs in the area. The threat of being excluded from all licensed premises in your home town is still a strong deterrent."

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