

National Pubwatch

Newsletter



Yates's comes up trumps for National Pubwatch

Most of you will have read over recent months of the management buy out at Yates led by Chief Executive, Mark Jones, which was successfully completed the other month. However none of us could have foreseen the impact of this transaction on National Pubwatch. Mark recently met with the Chairman and Secretary to discuss how best the company could support the not only the activities of National Pubwatch but also local pubwatches and the outcome of that meeting is in part evident on this edition of the newsletter as Yates have sponsored the next three editions of the newsletter and anticipate continuing that support for a further six editions.

This was a very welcome course of action as the cost of producing the newsletter is quite a major drain on our limited resources and restricts what other activities we can undertake. However this magnificent gesture was not the only good news as, having discussed some of the problems facing licensees' and managers' with Mark, he went away and came up with a policy lead for the rest of the industry on how to tackle some of those problems. He has created a company wide policy to create a safer drinking environment which was launched in Taunton in response to the recent events there where a young woman lost her eye in a vicious assault (see page 3). The policy includes a 9 point plan, under the title of 'Barsafe', which will apply to the operation of all their outlets. This is something we at National Pubwatch have campaigned for since our inception so we are delighted to see a company in the industry taking such a positive step.

The 9 point plan includes increasing a commitment to Pubwatch in terms of time and finance and encouraging membership of local schemes but the real icing on the cake is that local pubwatch involvement will be conditional on managers participating in the company's annual bonus scheme. It means that the concept of bonuses being based on purely financial and stock performance has been totally changed to incorporate an active demonstration of socially responsible activities as a prerequisite for involvement in a bonus scheme.

Hopefully others in the trade will consider this radical move which has the scope to eliminate the frustration that local management has had to face in the past when mid level managers have thwarted local pubwatch activity as it has not been seen to obviously contribute to the performance measures that were essential to bonus payments.

In the past two of our prominent supporters, such as Greene King and Unique Pub Co have actively encouraged pubwatch at a senior management level and published similar policies but without the bonus incentive factor. Sometimes this has meant that the pressure of normal business bonus requirements have sometimes impeded the translation of that message down through the company into the pubs.

Our thanks and congratulations go to Mark and his team for introducing such a bold and effective method to create a safer social drinking environment.



Almost the final one of the set!!
Turn to page 2 to find out more!

This newsletter comes to you courtesy of the new sponsor Yates Group PLC

OPERATION SPIKE RAISES DRUG AWARENESS IN DAVENTRY

POLICE in Daventry are random testing drinks in the town's pubs and clubs to raise awareness of drinks being spiked.

Drink spiking is not a problem in Daventry or elsewhere in Northamptonshire – to date there have been no substantiated findings of drinks having been spiked in the county and very few elsewhere in the country but despite this there is a fear especially on the part of young women that spiking takes place.

But police – using testing kits provided at a cost of £900 from Daventry District Council's Crime and Disorder Reduction Partnership (CDRP) as part of a safety initiative – felt this was an opportune time to illustrate the potential dangers linked to spiking drinks.

With the full backing of Daventry's Pubwatch scheme, licensing officer PC Tam Dunn – as part of Operation Spike - visited one pub and one club in Daventry last Saturday night and was delighted with the positive feedback that he received. He said: "The response was brilliant and it is heartening to report that all the drinks that were randomly tested proved negative in terms of illegally-introduced substances. "It has to be stressed that there is not a problem in Daventry or the county as a whole with drinks being Spiked and we are glad that the results of our initial testing bear that out. We just want to raise awareness of a potential problem and the members of the public that we spoke to were certainly very pleased that we were looking out for public safety and female safety in particular. It is a case of educating people to be aware of their surroundings when out drinking, to keep an eye on someone they are not familiar with who is buying them a drink and also to keep watch on their drink at all times – **never leave it unattended.**"

"It is understandable that people assume that it's women who are particularly at risk for sexual reasons but the fact is that men are equally vulnerable, say, for example, if someone is looking to rob them or attack them. I'm sure some people would look to spike another person's drink just for a laugh but they should be aware that if they get caught, dependent on the circumstances, they could face a hefty prison sentence. Drinkers who have any concerns about their drink being tampered with should contact a member of the bar staff immediately."

Random testing will continue on forthcoming weekends – with the full co-operation of licensees, plain-clothes officers will set up the testing kits in the back rooms of chosen premises and Special Constables will sweep up a number of empty glasses which will be tested behind closed doors. The officers will then move into the main body of the pub or club, introduce themselves to drinkers and then explain what they have been doing and what they will like to do. They will then offer to test drinks on the spot – taking a sample of the drink and test it using a test card, if the card changes colour, this indicates the presence of an illegal substance. Drinks that test positive will be sent to a laboratory for analysis.

It is hoped that drinkers in Daventry pubs and clubs will soon be given the opportunity to test their drinks themselves with card strips purchased by Daventry Pubwatch.

Almost the final one of the set.

Did you recognise our two stars on the front page?

Well you will if you are a fan of 'Hollyoaks' because at last we have managed to get them to follow in the footsteps of some of the other major soaps and join pubwatch. In fact we only need one more to actually have a complete set. Our picture shows Ben Davies played by Marcus Patric and Mandy Richardson played by Sarah Dunn in the Dog in the Pond Pub.

Take time out to watch the soaps and spot not only the posters that are modelled on those in use in Cheshire but some actually have the sticker on their entrance doors.

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(Ops support)

SIA creates opportunities for door supervisors - A door supervisor licence will be acceptable as a security guard licence but a security guard licence will not be accepted as a door supervisor licence.

The Security Industry Authority (SIA) announced in late September that the SIA door supervisor licence will now be extended to cover the activities of a security guard. This is good news for door supervisors, security guards and employers. From now on a single SIA licence will allow an individual to work in two sectors, creating workforce flexibility for employers and job opportunities for employees.

Security companies offering door supervision and/or security guard services can now supply security staff that have a wider remit and can undertake a greater range of licensable activities. The door supervisor licence (covering security guard activities) will be particularly useful at premises or locations where alcohol licensing boundaries are extended or where security activities overlap, such as sports grounds or outdoor festivals. A door supervisor licence will be acceptable as a security guard licence but a security guard licence will not be accepted as a door supervisor licence.

The roll out of SIA door supervisor licensing in England and Wales started in Hampshire on 1 March 2004 and will finish in London on 11 April 2005. Licensing of security guards will take place during 2005.

Can we really afford to read another story like this one!

All of you that read any of the trade papers will undoubtedly have read about the incident in Taunton several months ago when on a night out in a Taunton pub, 21-year old aspiring model Louise McClintock was blinded in one eye after being attacked by another woman with a wine glass. Those that have a good memory will recall that Glenda Jackson's son suffered a similar fate on a night out in a pub and there have been others whose fate did not attract quite so much attention. The next time it could be you or a member of your staff or family so perhaps it is time to actively look at what you can do in your premises to tackle this issue.

With the worse excesses of binge drinking firmly in the public eye, the Institute of Licensing has decided to endorse and actively promote a national campaign to get licensed premises to make the switch from traditional glasses to shatterproof, toughened or plastic glasses. The Institute is supporting calls that bottles are either made of plastic or drinks are decanted into plastic or toughened glasses. The Institute's members include all the key players involved in licensing pubs and nightclubs in England and Wales and its chairman, James Button believes the campaign can make a real difference. "This is a problem that's not just confined to Taunton," Mr Button said. "It is a national problem and the change that we want to see made will make going out in the evening safer across the country. The Institute will press hard for this policy to be adopted across England and Wales."

Explaining why the Institute had decided to support the campaign, chairman of the Institute's south-west region Jim Hunter said: "I am very pleased that the Institute of Licensing is ready to support the Louise McClintock campaign and are willing to promote the campaign nationally. This is a very positive step and a chance for something good to come out of an awful situation for Louise. We really feel that this could result in a change nationally in the way we drink. It should lead to fewer assaults with bottles and glasses and a reduction in the number of accidents with glass in pubs and clubs. As the licensing manager for Taunton where Louise suffered her terrible injury, I am fully aware of the potential that these weapons can cause in pubs and clubs." John McClintock told the Taunton Times "When people told me I was wasting my time I never doubted for one minute that with perseverance we could get somewhere. We can make a difference because it's now going national. What happened to Louise is sad, but we must hope some good will come out of this. I just want to make sure nobody else's children have to go through what we have been through." Mr McClintock says it is time all pubs thought of their customers - and staff. "We want them to come on board wholesale," he said. "We are totally aware that there is still a long way to go and that it will cost money for pubs to make the switch. But pubs stay open later these days, which is for profit, and if you are going to make a profit you have a responsibility to protect the people from whom you are making that profit. On top of that, they have a duty of care to their staff as well as the public."

How would we feel if it was one of our family or staff that had suffered such an appalling injury, not very good of that I am sure. So is it time to look at how you operate to see what actions you can implement to prevent it happening in your premises. A number of large pub and nightclub chains have already converted some of their operations to plastic or shatterproof glasses including Yates's and Luminar Leisure – one of the largest nightclub chains in the country. As yet I believe there is no British Standard for plastic or shatterproof glasses, although they are available from a growing number of suppliers. So perhaps it is time to consider using them more widely.

We are in an era where the trend, particularly with the younger generation, is drinking from the bottle encouraged by many manufacturers who provide attractive packaging to cater for the trend. It is not a new fad as it has been evident in parts of Europe and the USA for a very long time however accommodating such a practice provides a ready made arsenal of weapons in your premises. Is it time to enforce a policy of no bottles, or is the answer to provide internal bottle banks and have an efficient glass and bottle clearance system. At present few manufacturers have moved towards PT bottles (polyethylene terephthalate) and we can only hope that sooner rather than later the main players will look to shift to this type of packaging.

It will not be sufficient to just sit back relying on the old refrain of 'it won't happen here' so if you have not looked at this aspect before now is the time to do so and introduce some reasonable steps to minimise the risk of it happening in your premises.

One for the Clubs maybe!

A company called Creativecode UK Limited have started marketing a novel biometric membership facility using photos linked to fingerprint ID rather than the old style of membership card. It certainly helps in terms of enforcing bans and I am sure in the unfortunate event of trouble and the commission of a crime it will help any investigation if its mere presence is not sufficient deterrent. Known as 'intouch' for membership premises in cities and big towns it has some interesting features not least of which is the operation of a central database.

It enables the operator to record minor or major incidents on a member's profile that is then shared with other venue's using the inTouch system. With that information available in real time this gives other venues the option to accept or decline such individuals.

There is a commercial element to the activity in that it also provides a database of clients for marketing purposes.

To find out more visit www.creativecode.co.uk or to get a presentation for your watch or company on this scheme then contact Martin Matthey or Peter McCarthy on **0870 3210510** or email to: info@creativecode.co.uk

Wondering where we are with the licensing law changes?

Information on the progress of the changes in licensing can be found in the monthly newsletter produced by the Department of Culture Media and Sports.

The newsletter is called 'Countdown' and contains things such as the progress of the consultation frequently asked questions and things of interest relating to the transitional period.

You can see the most recent copy at: www.culture.gov.uk/alcho_and_entertainment/licensing_newsletter

National Pubwatch has a new and updated website, to view it visit the new address :- www.nationalpubwatch.org.uk

You can find back editions of the newsletter that are text searchable, news flashes of current issues, recently available information of interest to pubwatch and licensees (such as the OFT advice on minimum price schemes) and useful links to other sites with information.

A bar in Coventry is pioneering a scheme to reduce alcohol-fuelled violence and drink-driving in the city.

The Glasshouse, in Bull Yard, city centre, is giving away free soft drinks to designated drivers as a bid to reduce road accidents and drink-related thuggery. The Driving Licence scheme means drivers who register their details receive a loyalty card entitling them to free non-alcoholic drinks during their stay at the bar. It aims to help cut the 3,508 road deaths across the country last year, 560 of which were linked to alcohol. The scheme, thought to be the first of its kind in Coventry, is being backed by police, the fire service, NHS, the city council, city centre management and promotions agency CV One and drinks company Red Bull. Nim Jassi, owner of the Glasshouse, said: "We hope that by offering this scheme we can show our reaction and commitment to the more worrying issues that face our community. "Why drink and drive when it's free not to?"

Bar bosses and police in Coventry hope the scheme will provide a model which will be adopted at other venues across the city. Insp Phil Healy, of Little Park Street police, said: "It's an excellent initiative. It's one of the first I am aware of in the city." He said he was keen to back anything that would help cut drink-driving and binge drinking, and by extension, violent crime. He added he wanted to work with other licensees to extend the scheme.

The drinks industry has come under fire in the past for the costs of soft drinks, which in some cases can be almost as expensive as alcohol. Insp Healy is also trying to draw up a scheme with all licensees in the city to end all-you-can-drink offers, in a bid to cut binge drinking and the problems it causes. Luminar Leisure, owners of the Skydome venues Jumpin Jaks and Ikon, as well as the Yates's bar chain, have already axed their drinks offers.

Where to get signs from

We frequently get calls from people about signage for their watch and whilst we can provide National Pubwatch vinyl window stickers of our logo this does not always fit the needs of the watch.

Nuneaton signs, a not for profit company that provides employment for disabled people, can provide a wide range of signage custom made for the needs of the watch.

To obtain further information you can go to their website at:

www.crimereductionsigns.co.uk

or contact their sales manager Gary Phillips on 024 7634 1922



The Art of Risk Assessment

At our conference last November one of the workshops was devoted to risk assessment and the feedback at the conclusion was very much a case what more can you do to help us on this subject. Risk assessment is often seen as a daunting task and it is clear from many of the draft licensing policies being circulated that many councils will be expecting risk assessments to either form part of the operating plan or inform the actions to meet some of the licensing objectives. There are a multitude of organisations offering services in conducting risk assessment but the cost of using such organisations can get very expensive and it will often leave you ill prepared to respond to challenges or questions about the assessment. In reality they are a lot easier than often expected but uncertainty about how to present them or as to what details should be in them are the stumbling block.

Lee Hollins one of our regular contributors and the individual who ran the workshop has produced the following article on the subject:

"I had a meeting with a local environmental health officer the other day, on behalf of a client. The client keen to produce some risk assessments, covering crime and violence, asked me to establish exactly what would satisfy the local council. The conversation went something like this...

LEE "How would you like to see these assessments produced, by task? By area? By item? By event?"

EHO "That all depends..."

LEE "Ok then, exactly what hazards would you like to see these risk assessments covering? Violence? Drug dealing? Drunkenness?"

EHO "That all depends..."

LEE "Alright, in that case how many assessments would you be expecting to see if you conducted an inspection?"

EHO "That all depends..."

LEE "Would you be able to let me see a specimen sample of a risk assessment that would satisfy you?"

EHO "that's not my job to do that, it's up to you to produce one that I'm happy with!"

Needless to say I left scratching my head none the wiser. In fairness I suppose an EHO is in a no win situation, damned if he or she does provide information, damned if they don't, however it would be useful to have some sort of standardised approach that at the very least would serve as a starting point for licensees. So, what I'm going to do here is stick my head above the parapet. I totally anticipate getting kicked straight in the teeth but here goes!

The risk assessment form illustrated below is a very simple, straight forward one. It doesn't include hazard or likelihood ratings or anything like that. It just sticks to the very basics. In column 'A' it allows you to identify the hazard or threat; such as staff being confronted by angry customers, fights, pool tables, local football games or particular areas in the pub. In column 'B' the assessor can identify those local factors that increase the likelihood or harm/trouble occurring; such as a history of trouble, day of the week or time of year, the volume or type of customers, access to bottles or glasses or venue layout. Finally in column 'C' there is opportunity to state how the risk is to be dealt with, i.e., eliminated, controlled or managed; by supporting local banning orders, operating a door policy, employing door staff, increasing staffing levels, introducing local policy and procedures, training and supervision.

I'm just waiting for the screams of but, but, but, you haven't included X, Y & Z! This is only to be expected when people have strong views. What I'm looking for is debate and positive critical comment. At the end of the day the object of the exercise is to create a proforma document that could be distributed freely across pub watches nationwide.

I look forward to all your feedback.

Lee Hollins

Risk Assessment Form		
Unit Name: _____		Date: _____
Address: _____		
A. What could go wrong?	B. What local factors increase the likelihood?	C. How is the risk controlled?
Describe the item, area or situation that gives cause for concern, how it could cause or lead to harm? and to Whom?	Is there anything that could contribute to this bad scenario actually occurring?	What measures are in place to eliminate, control or manage the risk?
Completed By(Print name): _____	Signed: _____	Review Date: _____
<i>To be reviewed within 12 months or following a major incident or series of minor incidents, a significant change venue's trading profile/working practices or if requested by the authorities.</i>		

The first hint of trouble comes just before midnight. A couple of drunken young men are pursuing and shouting abuse at a small party of Goths. The Goths look more terrified than terrifying. We stand our ground until the pursuers draw level, baffled by our presence. What are these old geezers doing here in the middle of Coventry, just before midnight on a Friday? And why are two of them wearing yellow jackets? The answer is that they are evening ambassadors – middle-aged men employed to patrol the streets and keep an eye out for trouble until four in the morning. By that time, the last of the city's revellers will be staggering towards the taxi ranks through streets strewn with discarded cans, burger boxes and chip wrappers.

"Got a light, mate?" one of the young drunks enquires, his aggressions beginning to drain away. None of us has, but we manage to keep the young men talking long enough for the Goths to make good their escape. The drunks eventually stumble off into the night. No sooner are they out of earshot than ambassador John Heydon pulls a radio from inside his jacket and issues a description to the door staff of every club in the city centre. "Those lads won't be getting any more to drink", he proclaims with satisfaction before leading the way to a food bar near the statue of the Lady Godiva.

An insight into a new Committee member's patch and those that work with him and the watch to stop the trouble.

Roger Bache of CV One has now joined the Committee to help balance the interests and hopefully share the workload.

As we sip tea from polystyrene cups, we watch a pretty red-head wearing a luminous silver top emerge from behind Waterstone's bookshop. She's pulling down the hem of her leather skirt to its natural resting place. "Just had a pee", John mutters, disgustedly. "Look at the state of her: 17 if she's a day", he adds, as she totters off. "Some of these kids are so vulnerable", he muses. Like the other ambassadors, he is a father. His daughter is 16 and clamouring to be allowed into town at night. John himself is 40, a former soldier who fought in the Gulf War of the early 90s and has done three tours of duty in Belfast. "What I've seen puts Coventry on a Friday night in some perspective", he reflects.

For Coventry read just about any town or city between Plymouth and Inverness. On Friday nights and Saturday mornings, Saturday nights and Sunday mornings, it's always the same debauched scene.

Predominantly young, drunk, under-dressed crowds lurch from one licensed venue to another. So what IS different about Coventry? "We're

unique, I'd put my pension on that", says Roger Bache, a former police inspector who is now operations manager for CV One, the company responsible for street cleansing, car-park management and security in the city centre. "I haven't come across any other place that is paying mature, middle-aged men to patrol the streets until such an unearthly hour on four nights a week. Who's going to take on a job like that?"

Well, John Heydon for one and Trevor Pepper for another. Trevor is the leader of this band of ambassadors. There are four in all but they split into pairs when out on patrol, liaising by radio with each other, the police and the pub and club doormen. Trevor, too, is 40 and "happily divorced" after 23 years of spending night after night in the city centre – first as a special constable and, much more recently, as an employee of CV One. When he started patrolling, in 1981, Coventry band The Specials were number one in the chart with Ghost Town, a song that caught the bleak mood of the times. "Too much fighting in the dance halls", they wailed. Too much fighting as well in the taxi queues and fast-food joints.

Former Inspector Bache was a uniformed sergeant in the city centre in the 70s and 80s. "It's easy to forget how violent it was in those days", he muses. Surely, though, levels of alcohol consumption are higher now. Binge drinking has shot to the top of the political agenda. Young women are swigging back far more than is good for them. 'Ladettes', as they're known, behave in a very unladylike manner. As for the lads, too many of them behave as they always have when too much lager has been sunk. In other words, they want to fight. "That's true", the former officer concedes. "But Coventry feels less threatening than it did – perhaps because there are more people about than there used to be". Crucially, there are many more closed-circuit television cameras as well. Deep in the bowels of a multi-storey car park, the ambassadors' headquarters, an enthusiastic former French hotelier called Marc Vicogne is sitting in front of a bank of screens. Filmed evidence of drug-dealing or criminal damage can prove invaluable to making a case in court. The ambassadors keep in regular touch, telling Marc where to guide his lenses.

So what else do they do, these night-time knights of Coventry? They turn up outside the Belgrade Theatre when the curtain comes down, offering reassurances to others who have ventured out after dark. They direct theatre-goers and tourists towards the better restaurants. They help the homeless find a bed for the night. They find taxis for women who have drunk so much that they could be targets for unscrupulous men. Above all, they spot potential violence and try to diffuse it with conversation rather than confrontation. "If things get out of hand, we can always call the police", says Trevor. "We're their eyes and ears. In fact, you could say that we are the bobbies on the beat, the reassuring presence the public wants to see".

By 1.30am, Trevor, John Heydon and myself are peering at what appears to be blood on the pavement outside Allied Carpets. Trevor pulls out a torch. "There are slivers of onion in there", he points out. "I think it's a case of somebody putting too much tomato sauce on their burger". A broad grin spreads across his genial face. And he's still smiling an hour later as we stand on a street lined with half-timbered buildings. The pubs and restaurants are closed, but the Skydome complex of nightclubs is disgorging crowds of youngsters into the chilly night air. Some are flailing wildly at the few taxis in the vicinity. Others are staggering towards the Medieval Fish Bar and Kebab House. Some of the revellers can hardly stand, but the prevailing mood is remarkably good-humoured. "It's a happy crowd tonight", Trevor remarks. "You can sense it". In an hour or so, workers from a company with the oddly pastoral name of English Landscapes will begin the challenging task of clearing away the litter. They will find some pavements covered in pools of vomit but, mercifully, no blood. (Just a large smear of ketchup outside Allied Carpets.)

This article was produced from a story written by journalist Chris Arnot who spent a tour with the ambassadors and is reproduced courtesy of Chris, CV One and Candis Magazine.

London comes in last

As mentioned on *page 2* the SIA are on the finishing stages of the implementation of door supervisor licensing and it is London's turn.

The training given under the new national scheme includes training in conflict management which aims to give door supervisors the ability to deal with a situation calmly but decisively without resorting to the use of physical violence. It is far better to spend time talking a problem through than reacting too quickly with violence which only in so many cases ends in severe injuries to young people and door supervisors being arrested for violent crimes and losing their liberty. At the other end of the scale this training will also lead to less and less door supervisors being assaulted because they will be able to identify the situation that is building and by the use of interpersonal skills defuse it.

The new scheme carries a nationally recognised qualification which will further help to professionalise this industry and every body must be aware that the standards set this time are basic standards and will, in line with the requirements of the PSIA 2001, be raised in subsequent years.

If your door staff have not got themselves trained and registered by 11th April 2005 they will not be able to supervise your door. If they are in East London and concerned at the possible cost of the training for the national certificate there are some grant assisted training options for them which will reduce the cost to £51.

Further details of this training are available from **PSA/BeSafe** on **01245 456747** or **01425 622292** or via the website at www.personalsafety.org.uk.

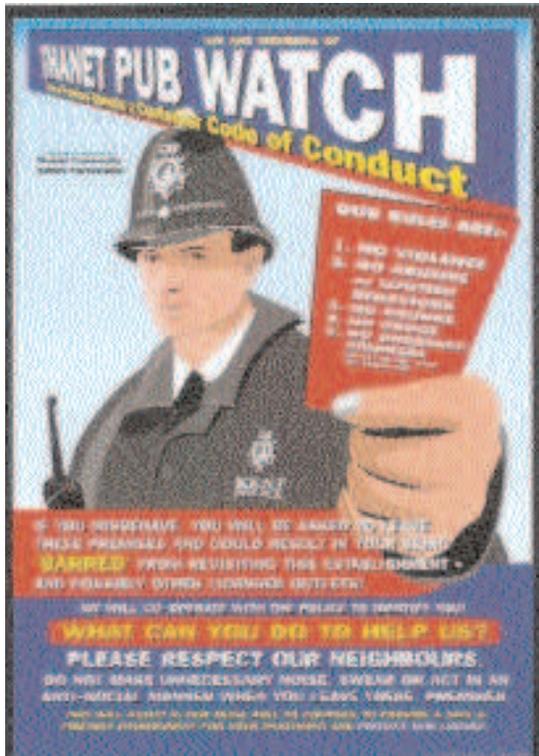
If you do not encourage your present staff to take the opportunity to get trained, there is likely to be a big shortage. Not only will the costs of hiring supervisors go up there will be an issue of not being able to open if you do not have the staff and door supervision is a condition of your licence, **Can you afford that?**

Do you know about the SIA helpline that allows you to check on the validity of a supervisors licence?

The security industry authority's roll out of the licensing of door supervisors continues and as part of the requirements of the legislation it is incumbent upon the authority to open and maintain a public register of licensed door supervisors. This register is now available and should be of great benefit to licensees who contract in their door supervisors from security companies. There is a requirement for licensees to ensure that the licenses of the door supervisors they are using are valid.

This can be done in two ways.

1. By using the web site (www.the-sia.org.uk) and going to the public register where you can enter a person's first name middle initial and surname and date of birth and the register will inform you of the number of the licence issued to that person, if they have one.
2. By telephone to the help line number (08702430100), this is a free-phone number, and following the instructions on the automated system. With this method you enter the 16 digit number off the front of the licence and the system will tell you if it is a valid licence or not.



A splash of colour is appearing in Thanet

Pub & Club goes in Thanet are just getting used to a new colour scheme on the doors of their local down in Thanet as the new and rather bright pubwatch posters go on display.

Everybody knows how difficult it is to get a police officer to your premises with the workload they have, so Thanet in conjunction with their Community Safety Partnership have decided to use the picture showing the police support for their pubwatch and the strong measures they intend to take to protect their premises, license and neighbours. You cannot miss the posters as you go in and the hope is that they will be enough to deter any trouble and eliminate the need to call for the police in person.

The formal launch of the scheme took place on 2nd September 2004 at the Winter Gardens in Margate but your editor who attended had already noticed the posters in nearly all the premises he passed on the way to the launch both in Broadstairs and Margate.

The scheme hopes to link with other activities being taken by Kent Community Safety Partnerships that eventually may enable bans placed on people in any town to be applied across the county and enforced with the help of a centrally available information database.

Our congratulations go to Frank Thorley of Thorley Taverns and his fellow licensees in Thanet for taking up the challenge and applying rules that spread further than the door of the premises.



Join the **DES**ignated non-drinking driver party this Christmas, and throughout 2005.

i'll be des
the designated non-drinking driver

Nominating a non-drinking driver is a great way to ensure everyone enjoys the Festive Season and gets home safely.

To order your free point of sale **DES** pack containing postcards, dispenser, badges and other goodies, visit www.portmangroup.org.uk

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